Quick Guide: How to Send an Inbox Message

Canvas uses an Inbox feature to help keep track of your conversations with students and TAs from all of your classes. To send an Inbox message:

1. Locate the User Dashboard, and click the “Inbox” link.

2. You will see two different frames. The frame at the left is both your “in” and “out” box. Here, you can see copies of all the messages you send using the Conversation tool as well as copies of new messages sent to you. You can filter the view of messages in the Inbox by clicking on the My Courses menu and selecting a course (this list represents those courses that are currently viewable in your Courses “active” (visible) menu).

3. You can compose a new message, or a respond to a message in the Inbox, in the frame at the right. A great new feature of the tool is a Subject field. This content will show up in the Subject line if the message is received in an individual’s email client.
4. Fill in the To: field by first selecting a course from the Course menu and then, click on the People finder icon (far right) to choose a course constituency (e.g., Teachers, TAs, students) to whom to direct a message. Each constituency choice drills down further to enable you to select discrete individuals.

To select a specific recipient, scroll through the list of contacts and click the recipient’s name.

5. Type your message in the Message field. You can also attach files and record audio/video directly in the message. Once your message is finished, click the Send button.