Quick Guide: Why Can’t I See My Course?

If your course is not listed in the Canvas Courses menu, read this quick guide to figure out why!

1. Go to the Courses menu. The initial list displays courses in which you are currently enrolled and which have been “published” for student viewing. If you do not see a link to your course, click the View all courses link at the bottom of the menu.

2. Scroll down until you reach “Future Enrollments.” Courses listed here are not listed in your active courses menu because the teacher has not yet enabled student access by publishing it. If your course is not listed under “Future Enrollments,” the course has either not been created or students have not yet been enrolled in it.

Future Enrollments

JOUR175: Media Literacy-Fall 2013 smoeller, JOUR175-0301
Fall 2013
Enrolled as a student

EDCI243: Literature, Mass Media, and Schooling: The Formation of Group
Fall 2013
Enrolled as a student

PERS311: Persian Media-Fall 2013 nakbaris, PERS311-0101
Fall 2013
Enrolled as a student

PHYS121: Fundamentals of Physics I-Fall 2013 dbuehrle, PHYS121-0201
Fall 2013
Enrolled as a student
3. You may see an additional set of course links grouped under the “Past Enrollments” category. In such cases, your instructor has defined an “end date” for active course availability. When a course with an end date is listed under “Past Enrollments” you can still access it to view content, however, you can no longer make contributions to it nor view grades.

Past Enrollments

Fall 2010 - AASP101_jenglan1
Fall 2010 - Flah
Enrolled as a teacher

Fundamentals of Social Psychology, PSYC604-0101
Fall 2012 - Canvas
Enrolled as a student

UM Canvas TEST Space
Test/Training Course
Enrolled as a teacher

4. If the term has passed and you no longer see a link to your course, even under “Past Enrollments,” it means that your instructor has requested that the course be deleted from the system. Student records and content are removed along with the course space.

Other Reasons You Might Not See Your Course

1. If you registered (added) the course within the past 24-36 hours, your enrollment data has not yet been transferred from UMEG to the course space.
2. If you change your directory ID or UID, your old ID will drop out of the course. It may take 24-48 hours for your new identifier to be enrolled in Canvas course spaces, at which time your contributions to the course space should also be restored.

Note: We strongly encourage students not to change these identifiers once the semester is underway due to the break this action causes in service access.